WARRANTY INFORMATION

2023 COMPASS/MERIDIAN



Basic Limited Warranty Coverage	Spare Parts/Repair
3 years/100,000 kilometers	6 months/10,000 kilometers
Anti-Corrosion Perforation Limited Warranty (Corrosion Warranty)	Specified Accessories
3 years/100,000 kilometers	1 year/20,000 kilometers
Specified Components	Specified Components
2 years/40,000 kilometers	6 months/5,000 kilometers
Commercial Warranty Coverage	
3 years/60,000 kilometers	

2 TABLE OF CONTENTS

1. Your Rights Under Limited Warranty From
FCA India
1.1 INCIDENTAL AND CONSEQUENTIAL DAMAGES
NOT COVERED
2. What Is Covered Under The Limited Warranty
From FCA India
2.1 BASIC LIMITED WARRANTY
A. Who Is Covered
B. What Is Covered
C. Items Covered by Other Warranties
D. When It Begins
E. When It Ends6
F. Towing Costs Are Covered Under Certain
Circumstances
G. Registration and Operation Requirements
H. If You Move
I. Vehicle Registration Notice

	2.2	CORROSION WARRANTY
		A. Who Is Covered
		B. What Is Covered
		C. How Long It Lasts
	2.3	SPARE PARTS/REPAIR WARRANTY AND ACCESSORIES
		WARRANTY
3.	Wł	nat Is Not Covered
	3.1	MODIFICATIONS NOT COVERED
		A. No Warranty Coverage
		B. Modifications That WILL Void Your Warranties10
	3.2	ENVIRONMENTAL FACTORS NOT COVERED
	3.3	MAINTENANCE COSTS NOT COVERED
	3.4	RACING NOT COVERED
	3.5	CERTAIN KINDS OF CORROSION NOT COVERED12
	3.6	OTHER EXCLUSIONS
	3.7	TOTAL LOSS, SALVAGE, JUNK, OR SCRAP VEHICLES NOT
		COVERED
	3.8	RESTRICTED WARRANTY

TABLE OF CONTENTS 3

4.	Other Terms Of Your Warranties
	4.1 EXCHANGED PARTS MAY BE USED IN WARRANTY
	REPAIRS
	4.2 PRE-DELIVERY SERVICE
	4.3 PRODUCTION CHANGES
	4.4 GOVERNING LAW AND OTHER TERMS
5.	How To Get Warranty Service
	5.1 WHERE TO TAKE YOUR VEHICLE
	A. In Your Country
	B. In A Foreign Country
	5.2 HOW TO GET ROADSIDE ASSISTANCE SERVICE 16
	A. Who Is Covered
	B. What To Do
6.	How To Deal With Warranty Problems18
	6.1 STEPS TO TAKE
	A. In General
	B. What FCA India Will Do
	6.2 HELPFUL ADDRESS AND TELEPHONE NUMBERS 18

7.	Maintenance
	7.1 GENERAL INFORMATION
	A. Where To Go For Maintenance
	B. Oil Change Indicator System — If Equipped 19
	C. Owner Service Policy
	D. Maintenance Log
8.	Maintenance Schedules
	8.1 2.0L DIESEL SERVICE AND MAINTENANCE
	SCHEDULE

4 YOUR RIGHTS UNDER LIMITED WARRANTY FROM FCA INDIA 1. YOUR RIGHTS UNDER LIMITED WARRANTY FROM FCA INDIA

FCA India Automobiles Private Limited, hereinafter referred to as FCA India, warrants to repair or replace at its discretion, parts of your vehicle determined by FCA India to be defective, in accordance with the terms contained in this booklet. FCA India neither assumes nor authorizes any other person to assume for it any other liability which may arise in connection with the use of the vehicle. Except for the limited warranties described herein, FCA India does not provide any other warranty, whether express, implied, statutory, or otherwise. The limited warranties contained in this booklet are issued in Mumbai, and any claim relating to or arising out of the warranty terms herein shall be subject to courts of Mumbai, which shall have exclusive jurisdiction to entertain and adjudicate said claims.

1.1 INCIDENTAL AND CONSEQUENTIAL DAMAGES NOT COVERED

The limited warranties described in this booklet do not cover any incidental or consequential damages related to your vehicle's failure, neither during the warranty period nor afterward.

Such damages include, but are not limited to, the following:

- Lost time
- Inconvenience
- The loss of the use of your vehicle
- · The cost of rental vehicles, gasoline, telephone, travel, or lodging
- · The loss of personal or commercial property
- · The loss of revenue
- Transportation cost

2. What Is Covered Under The Limited Warranty From FCA India

2.1 BASIC LIMITED WARRANTY

A. WHO IS COVERED

You are covered by the Basic Limited Warranty if you are a purchaser for use of the vehicle. The Basic Limited Warranty however is transferable to a second owner.

B. WHAT IS COVERED

The Basic Limited Warranty covers the cost of all parts and labor needed to repair any defective part on your vehicle supplied by FCA India that is defective in material, workmanship or factory preparation, subject to the exclusions and limitations set forth in this booklet.

WHAT IS COVERED UNDER THE LIMITED WARRANTY FROM FCA INDIA 5

These warranty repairs or adjustments, including all parts and labor connected with them, will be made by an FCA Authorized Workshop (hereinafter referred to as "Authorized Workshop") at no charge, using new, reconditioned, or remanufactured parts depending on the part involved and approved by FCA India.

C. ITEMS COVERED BY OTHER WARRANTIES

The following items are covered by separate warranties offered by their manufacturer's. They are **not covered** by the Basic Limited Warranty:

- Tires
- Batteries
- Items added or changed after your vehicle left an FCA India manufacturing plant, such as accessories or protection products, or items changed because of customization or van conversion

Be sure to get a copy of any warranty that applies to these items from the manufacturer of the product.

However the customer can approach an FCA Authorized Workshop that will facilitate warranty claims for these parts.

6 WHAT IS COVERED UNDER THE LIMITED WARRANTY FROM FCA INDIA D. WHEN IT BEGINS

The Basic Limited Warranty begins on either of the following dates, whichever occurs first:

- The date you take delivery of the vehicle.
- The date when the vehicle was first put into use for example, as a dealer "demo" or as an FCA India company vehicle.

E. WHEN IT ENDS

The Basic Limited Warranty lasts for three years from the date it begins or for 100,000 km on the odometer, whichever occurs first.

However for the vehicles used for commercial applications (used for hire or those operating with yellow number plates), the Basic Limited Warranty shall be limited to three years or for 60,000 km, whichever occurs first.

Very few components covered under Basic Limited Warranty have restricted warranties.

These components are listed below:

Parts Covered For Two Years Or 40,000 km, Whichever Occurs First

- All Interior Trim including Dashboard, Door Trims, Headliner, and Seat Cushions
- All Rubber Mounts
- Backlit Glass, Window Glasses, and Sun Roof/Moon Roof
- Chrome Plated Parts like Emblems
- · Elastic Pads
- · Exhaust System
- Front Grill
- · Internal and External Mirrors
- Lenses (Driving Lights, Head Lamp, Fog Lamp, Tail Lamp)
- · Mouldings Interior and Exterior
- Shock Absorbers
- Suspension Mounts
- Weather Strips
- Windshields

Wiper Blades are covered for six months or for 5,000 km, whichever occurs first.

These wear and tear components are NOT covered by the Basic Limited Warranty:

Parts NOT Covered By The Basic Limited Warranty

- Clutch Disc
- · Brake Pads, Rotors, Drums, and Linings
- Bulbs
- Consumables: Fluids, AdBlue®/Urea, Coolant
- Filters
- Flywheel (facing wear)
- Fuses
- Spark Plugs
- · Wheel Balancing
- · Wheel Alignment
- Remote Key Batteries

WHAT IS COVERED UNDER THE LIMITED WARRANTY FROM FCA INDIA 7 F. TOWING COSTS ARE COVERED UNDER CERTAIN CIRCUMSTANCES

The Basic Limited Warranty covers the cost of towing your vehicle to the nearest authorized repairer if your vehicle cannot be driven because a covered part has failed. If you choose to go to another repairer, you will be responsible for the cost. Refer to "section 5.2" for information on how to get the towing service.

G. REGISTRATION AND OPERATION REQUIREMENTS

The Basic Limited Warranty is applicable on the condition that the vehicle is sold, remains registered and is driven in India. The vehicle is operated in the manner described in your Owner's Manual and maintained at an FCA Authorized Workshop.

8 WHAT IS COVERED UNDER THE LIMITED WARRANTY FROM FCA INDIA H. IF YOU MOVE

If you move to another country, be sure to contact the FCA India Customer Relations and the customs department of the destination country before you move. Vehicle importation rules vary considerably from country to country. You may be required to present documentation of your move to FCA India in order to continue your warranty coverage. You may also be required to obtain documentation from FCA India in order to register your vehicle in your new country.

I. VEHICLE REGISTRATION NOTICE

If your vehicle is registered outside of the market the vehicle was built for, the vehicle warranty will be void unless you followed the procedure in "section 2.1 H" and you obtained written confirmation from FCA India of warranty coverage in the new market.

2.2 CORROSION WARRANTY

A. WHO IS COVERED

You are covered by the Corrosion Warranty if you are a purchaser for use of the vehicle.

B. WHAT IS COVERED

The Corrosion Warranty covers the cost of all parts and labor needed to repair or replace any sheet metal panels that get holes from rust or other corrosion. If a hole occurs because of something other than corrosion, this warranty does not apply. Cosmetic or surface corrosion may be covered under the warranty. The cause of surface corrosion will determine if there is coverage. Cosmetic or surface corrosion resulting from stone chips or scratches in the paint is not covered.

For more details on what is not covered by this warranty, refer to "section 3.5".

C. HOW LONG IT LASTS

This warranty starts when your Basic Limited Warranty begins under "section 2.1 D".

For all panels, the limit is three years from the date it begins or for 100,000 km on the odometer, whichever occurs first.

2.3 SPARE PARTS/REPAIR WARRANTY AND ACCESSORIES WARRANTY

Description of Coverage:

All spare parts/repairs carried out on paid basis at an FCA Authorized Workshop will be covered for six months or for 10,000 km, whichever occurs first, from the date of repair.

Spare parts purchased over the counter will receive a warranty. The warranty terms will be provided with the purchased part.

All FCA-approved accessories installed by an FCA Authorized Workshop will be covered for one year or for 20,000 km, whichever occurs first, from the installation date.

WHAT IS COVERED UNDER THE LIMITED WARRANTY FROM FCA INDIA 9

All FCA-approved accessories sold to the customer prior to vehicle delivery and installed by an FCA Authorized Workshop will be covered for one year or for 20,000 km, whichever occurs first, from the date the Basic Limited Warranty begins.

10 WHAT IS NOT COVERED

3. WHAT IS NOT COVERED

3.1 MODIFICATIONS NOT COVERED

A. NO WARRANTY COVERAGE

Some parts and/or services, which your warranties do not cover, include:

- Modifying the front bumper, vehicle body structure, or adding aftermarket side steps or running boards.
- Replacing windshields on vehicles equipped with Advanced Driver Assist systems with non-FCA US LLC parts.
- Using aftermarket collision parts.
- Attaching or installing any aftermarket accessories, including transparent material (e.g. glass tinting) or aftermarket grilles.

Your warranties do not cover any part that was not on your vehicle when it left the manufacturing plant or is not certified for use on your vehicle. Nor do they cover the costs of any repairs or adjustments that might be caused or needed because of the installation or use of non-FCA India components, equipment, materials, or additives. Performance or racing parts are considered to be non-FCA India parts. Repairs or adjustments caused by their use are not covered under your warranties.

Examples of the types of alterations not covered are:

- Installing accessories, except for genuine FCA India/Mopar® accessories installed by an Authorized Workshop.
- Applying non-approved rustproofing or other protection products.
- Using any refrigerant that FCA India has not approved.
- Changing the vehicle's configuration or dimensions, such as converting the vehicle into a limousine or food service vehicle.

B. MODIFICATIONS THAT WILL VOID YOUR WARRANTIES

These actions will void your warranties:

- Disconnecting, tampering with, or altering the odometer, unless your repairing technician follows the legal and/or FCA India requirements for repairing or replacing vehicle odometers.
- Attaching any device that disconnects the vehicle's odometer.
- Use of non-recommended fluids, gases, surface protection treatment, components and accessories.

3.2 ENVIRONMENTAL FACTORS NOT COVERED

Your warranties do not cover damage caused by environmental factors such as airborne fallout, bird droppings, insect damage, chemicals, tree sap, salt, ocean spray, acid rain, and road hazards. Nor do your warranties cover damage caused by hailstorms, windstorms, tornadoes, sandstorms, lightning, floods, and earthquakes.

Your warranties do not cover conditions resulting from anything impacting the vehicle. This includes cracks and chips in glass, scratches and chips in painted surfaces, damage from collision surfaces, or damage from collision.

The warranty expressly excludes the slight irregularities not recognized as affecting the function or quality of the vehicle or parts. Any and all characteristic/behavioral qualities of the vehicle perceived by the customer, do not affect the performance of the vehicle. This includes slight noise or vibration and characteristics appearing only under particular conditions or items considered characteristic of the vehicle.

3.3 MAINTENANCE COSTS NOT COVERED

Your warranties do not cover the costs of repairing damage caused by poor or improper maintenance. Nor do they cover damage caused by the use of contaminated fuels, or by the use of fuels, oils, lubricants, cleaners or fluids other than those recommended in your Owner's Manual.

The warranties do not cover the costs of your vehicle's normal or scheduled maintenance.

Some of these parts and services, which your warranties do not cover, include:

- Lubrication
- Engine tune-ups
- Replacing filters, coolant, spark plugs, or fuses, unless those costs result from a covered repair
- Cleaning and polishing
- · Wheel alignment and wheel balancing during maintenance
- Top up of fluids AdBlue®/Urea, and consumables
- Replacing worn wiper blades, brake pads and linings, or clutch linings beyond the Basic Limited Warranty as defined in "section 2.1 E"

12 WHAT IS NOT COVERED 3.4 RACING NOT COVERED

Your warranties do not cover the costs of repairing damage or conditions caused by racing, nor do they cover the repair of any defects that are found as the result of participating in a racing event.

3.5 CERTAIN KINDS OF CORROSION NOT COVERED

Your warranties do not cover the following:

- Corrosion caused by accident, damage, abuse, or vehicle alteration
- Surface corrosion caused by such things as industrial fallout, sand, salt, hail, flood, and stones
- Corrosion caused by the extensive or abnormal transport of caustic materials like chemicals, acids, and fertilizers
- Corrosion of special bodies, body conversions, or equipment that was not on your vehicle when it left the manufacturing plant or supplied by FCA India

3.6 OTHER EXCLUSIONS

Your warranties do not cover the costs of repairing damage or conditions caused by any of the following:

- Fire, flood, theft, or accident
- Abuse or negligence
- · Misuse: for example, driving over curbs or overloading
- Driving under severe conditions; such as unpliable or waterlogged roads
- Tampering with the emission systems, or with a part that could affect the emission systems
- Use of used parts, even if they were originally supplied by FCA India, however, authorized FCA India/Mopar® remanufactured parts are covered
- Windshield, glasses or rear window damage from external objects
- Any changes made to your vehicle that do not comply with FCA India
- Using any fluid that does not meet the minimum recommendations in your Owner's Manual

3.7 TOTAL LOSS, SALVAGE, JUNK, OR SCRAP VEHICLES NOT COVERED

A vehicle has no warranty coverage of any kind if:

- The vehicle is declared a total loss by an insurance company.
- The vehicle is rebuilt after being declared a total loss by an insurance company.
- The vehicle is issued a certificate of title indicating that it is designated as "salvage", "junk", "rebuilt", or "scrap".

FCA India will deny warranty coverage, without notice, if it learns that a vehicle is ineligible for coverage for any of the above reasons.

3.8 RESTRICTED WARRANTY

FCA India may restrict the warranty on your vehicle if the vehicle is not properly maintained, or if the vehicle is abused or neglected, and the abuse or neglect interferes with the proper functioning of the vehicle. If the warranty is restricted, coverage may be denied or subject to approval by FCA India before covered repairs are performed.

14 OTHER TERMS OF YOUR WARRANTIES

4. OTHER TERMS OF YOUR WARRANTIES

4.1 EXCHANGED PARTS MAY BE USED IN WARRANTY REPAIRS

In the interest of customer satisfaction, FCA India may offer exchange service on some vehicle parts. This service is intended to reduce the amount of time your vehicle is not available for your use because of repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved.

All exchange parts that might be used meet FCA India standards, and have the same warranties as new parts.

Examples of the kinds of parts that might be serviced in this way are:

- Engine Assemblies
- Instrument Cluster Assemblies
- Powertrain Control Module (PCM)
- Radios, CD and DVD Players
- Speedometers

- Totally Integrated Power Module (TIPM)
- Transmission Assemblies

To help control suspected ozone depleting agents, applicable law requires the capture, purification, and reuse of automotive air conditioning refrigerant gases. As a result, a repair to the sealed portion of your air conditioning system may involve the installation of purified reclaimed refrigerant.

4.2 PRE-DELIVERY SERVICE

A defect in or damage to the mechanical, electrical, sheet metal, paint, trim, and other components of your vehicle may have occurred at the factory or while it was being shipped to the dealer or as a result of other external factors.

Such a defect or damage is usually detected and corrected at the factory. In addition, dealers must inspect each vehicle before delivery. They repair any defects or damage detected before the vehicle is delivered to you.

4.3 PRODUCTION CHANGES

FCA India and its dealers reserve the right to make changes in vehicles built or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built or sold.

4.4 GOVERNING LAW AND OTHER TERMS

All of the warranties are made under India law, and India law will be used to interpret them. Punitive, exemplary or multiple damages are not recoverable unless applicable law prohibits their disclaimer. No person, including FCA India employees or authorized repairers, may modify or waive any part of these warranties.

16 HOW TO GET WARRANTY SERVICE

5. HOW TO GET WARRANTY SERVICE

5.1 WHERE TO TAKE YOUR VEHICLE

A. IN YOUR COUNTRY

Warranty service must be done by an Authorized Workshop. We strongly recommend that you take your vehicle to your selling dealer. They know you and your vehicle best, and are most concerned that you get prompt and high quality service.

B. IN A FOREIGN COUNTRY

If you are traveling temporarily outside your country and your vehicle remains registered in your country:

• Take your vehicle to an Authorized Workshop. They should give you the same warranty service you receive in your country.

- If the Authorized Workshop charges you for repairs which you feel should be covered under your warranty, please get a detailed receipt for the work done. Make sure that this receipt lists all warranty repairs and parts that were involved. This receipt will be similar to the one used by the Authorized Workshop that normally services your vehicle.
- When your vehicle returns to your country contact your Authorized Workshop for reimbursement consideration. You will normally need to provide a copy of the receipt, your vehicle registration and any other relevant documents.
- Reimbursement will not be considered if the vehicle does not return to the country of registration.

5.2 HOW TO GET ROADSIDE ASSISTANCE SERVICE

A. WHO IS COVERED

You are covered by Roadside Assistance services if you are a buyer for use of the vehicle. Roadside Assistance services last for three years with no kilometer limit. Roadside Assistance coverage is calculated from the start date of the Basic Limited Warranty, as set out in "section 2.1 D".

B. WHAT TO DO

If your vehicle requires towing due to a defect covered by the Basic Limited Warranty, dial toll-free 1800 102 5337. Provide your name, Vehicle Identification Number (VIN), license plate number and your location, including the telephone number from which you are calling. Briefly describe the nature of the problem and answer a few simple questions.

You will be given the number of the service provider and an estimated arrival time. If you feel you are in a unsafe situation, let us know. With your consent, we will contact the local police or safety authorities.

18 HOW TO DEAL WITH WARRANTY PROBLEMS 6. HOW TO DEAL WITH WARRANTY PROBLEMS

6.1 STEPS TO TAKE

A. IN GENERAL

Normally, warranty problems can be resolved by your dealer's service department. Always talk to your dealer's service manager first. If you are not satisfied with the response to your problem, FCA India recommends you discuss your problem with the dealer principal or general manager of the dealership.

If your dealership still cannot resolve the problem, contact the FCA India Customer Relations address in "section 6.2".

B. WHAT FCA INDIA WILL DO

Once you have followed the recommended instructions described in "section 6.1 A", an FCA India representative will review your situation. If it is something that FCA India can help you with, FCA India will provide your dealer with all the information and assistance necessary to resolve the problem. Even if FCA India cannot help you, FCA India will acknowledge your contact and explain FCA India's position.

6.2 HELPFUL ADDRESS AND TELEPHONE NUMBERS

Here is the address and telephone numbers of the FCA India Customer Relations that can help you wherever you happen to be.

FCA India Automobiles Private Limited

Registered Office:

Giga space IT part, Delta One, 4th floor

Viman nagar, Pune- 411 014

Maharashtra

India

Tel: 91 20 30184500

Toll free: 1800-266-5337

Roadside Assistance: 1800-102-5337

7. MAINTENANCE

7.1 GENERAL INFORMATION

It is your responsibility to properly maintain and operate your new vehicle. You must follow the maintenance schedule provided in this manual. Regular, scheduled maintenance is essential to trouble-free operation. If there is a dispute between you and your dealer concerning your maintenance of your vehicle, FCA India will require you to provide proof that your vehicle was properly maintained.

For your convenience, FCA India has prepared a Maintenance Log for you. You should use this Maintenance Log to keep track of scheduled maintenance, either by routinely having the repairs entered in your Maintenance Log, or by keeping receipts or other documentation of work you have had done on your vehicle in your Maintenance Log.

A. WHERE TO GO FOR MAINTENANCE

FCA India recommends that you return to the dealer from whom you bought your vehicle for all maintenance service both during and after the warranty periods. Although you can get warranty service from any dealer who sells your particular make, returning to your selling dealer will help ensure that all your service needs are met and that you are completely satisfied.

FCA Authorized Workshop's technicians are specifically trained to perform maintenance and repair procedures on your vehicle.

FCA Authorized Workshops will help ensure that all your service needs are met and that you are completely satisfied. FCA India strongly recommends using genuine FCA India/Mopar® parts to maintain your vehicle.

B. OIL CHANGE INDICATOR SYSTEM — IF EQUIPPED

The scheduled maintenance services listed in this manual must be done at the times or kilometers specified to protect your vehicle warranty and ensure the best vehicle performance and reliability. More frequent maintenance may be needed for vehicles in severe operating conditions, such as dusty areas, frequent short trips, trailer tow

20 MAINTENANCE

and extremely hot or cold ambient temperatures. Inspection and service should also be done any time a malfunction is suspected. The oil change indicator system will remind you that it is time to take your vehicle in for scheduled maintenance. On instrument cluster displayequipped vehicles "Oil Change Required" will be displayed in the instrument cluster, indicating that an oil change is necessary.

NOTE:

The oil change indicator message will not monitor the time since the last oil change. Change your vehicle's oil if it has been 12 months since your last oil change even if the oil change indicator message is NOT illuminated.

- Change your engine oil and filter more often if you drive your vehicle off-road for an extended period of time.
- Under no circumstances should oil change intervals exceed 15,000 km or one year, whichever occurs first.
- Change your engine oil and filter every 10,000 km or one year, whichever occurs first, if you are using your vehicle under any of the severe duty conditions: Heavy, Urban or Short Trip.

At Each Stop for Fuel

Check the engine oil level about five minutes after a fully warmed engine is shut off. Checking the oil level while the vehicle is on level ground will improve the accuracy of the oil level reading. Add oil only when the level is at or below the ADD or MIN mark.

Check the windshield washer solvent and add if required.

Check and top up AdBlue (Urea (if equipped) if required as indicated by the LED and/or message on the instrument cluster.

Once A Month

- Check tire pressure and look for unusual wear or damage. Rotate the tires at the first sign of irregular wear.
- Inspect the battery and clean and tighten the terminals as required.
- Check the fluid levels of coolant reservoir, brake master cylinder, power steering (if equipped) and transmission and add as needed.
- Check all lights and other electrical items for correct operation.

Oil Change Indicator Reset — If Equipped

The vehicle is equipped with an engine oil change indicator system. The "Oil Change Required" message flashes in the instrument cluster display for approximately 10 seconds after a single chime has sounded, to indicate the next scheduled oil change interval. The engine oil change indicator system is duty cycle based, which means the engine oil change interval may fluctuate depending upon your personal driving style. Unless reset, this message continues to display each time you turn the ignition switch to the ON/RUN position. To turn off the message temporarily, press and release the Menu button. Visit an Authorized Workshop to reset the oil change indicator system (after performing scheduled maintenance).

NOTE:

If the message illuminates when you start the vehicle, the oil change indicator system did not reset. If necessary, visit an Authorized Workshop.

WARNING!

- You can be badly injured working on or around a motor vehicle. Do only service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic.
- Failure to properly inspect and maintain your vehicle could result in a component malfunction and affect vehicle handling and performance. This could cause an accident.
- Failure to follow these instructions may result in possible serious or fatal injury.

22 MAINTENANCE

CAUTION!

- Failure to perform the required maintenance items may result in damage to the vehicle.
- Proper operation of four-wheel drive vehicles depends on tires of equal size, type and circumference on each wheel. Any difference in tire size can cause damage to the transfer case. Tire rotation schedule should be followed to balance tire wear.

C. OWNER SERVICE POLICY

As the owner of a new FCA vehicle you are entitled to the following free services from the date of delivery of the vehicle:

- First Service for 2.0L diesel at 5,000 km or six months, whichever occurs first
- · Second Service at 15,000 km or one year, whichever occurs first

On presentation of relevant proof, the service shall be performed by any FCA Authorized Workshop without labor charges. All the filters, fluid, AdBlue®/Urea, consumables, components, wheel alignment, wheel balancing, etc. required for carrying out the service will be replaced on a chargeable basis. Also, any additional repair arising out of negligence, accident or improper use will be carried out on a chargeable basis (labor and parts).

All remaining services at stipulated kilometers/mileage will be carried out on a chargeable basis, even if the vehicle is under warranty, and shall be borne by the customer and availed at any FCA Authorized Workshop.

D. MAINTENANCE LOG

Inspection and service should also be performed anytime a malfunction is observed or suspected. Retain all receipts.

1st Free Service	Dealer	2nd Free Service	Dealer	3rd Service	Dealer	4th Service	Dealer
Date	km	Date	km	Date	km	Date	km
5th Service	Dealer	6th Service	Dealer	7th Service	Dealer	8th Service	Dealer
Date	km	Date	km	Date	km	Date	km
9th Service	Dealer	10th Service	Dealer	11th Service	Dealer	12th Service	Dealer
Date	km	Date	km	Date	km	Date	km
13th Service	Dealer	14th Service	Dealer	15th Service	Dealer	16th Service	Dealer
Date	km	Date	km	Date	km	Date	km

8. MAINTENANCE SCHEDULES

Service under the terms of warranty at the stipulated km and time including the first service at 5,000 km or six months and thereafter every 15,000 km/one year (whichever occurs first) for 2.0L diesel models.

8.1 2.0L DIESEL SERVICE AND MAINTENANCE SCHEDULE

Inspection and service should also be performed anytime a malfunction is observed or suspected. You must retain all receipts of work you have had done on your vehicle.

Years:	6 months	1 year	2 years	3 years	4 years	5 years	6 years	7 years	8 years	9 years	10 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years
Kilometers or time passed (whichever occurs first)	5,000	15,000	30,000	45,000	60,000	75,000	90,000	105,000	120,000	135,000	150,000	240,000	165,000	180,000	195,000	210,000	225,000	240,000
Check Engine Oil level ††	Х																	
Change the Engine Oil and Engine Oil Filter ††		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	х	Х	Х	Х	Х
Replace Air Filter Element *		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Replace Diesel Filter		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х

Years:	6 months	1 year	2 years	3 years	4 years	5 years	6 years	7 years	8 years	9 years	10 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years
Kilometers or time passed (whichever occurs first)	5,000	15,000	30,000	45,000	60,000	75,000	90,000	105,000	120,000	135,000	150,000	240,000	165,000	180,000	195,000	210,000	225,000	240,000
Replace Front AC Pollen or HECA Filter		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Replace Rear AC Filter				Х			Х			Х				Х		Х		
Check and, if necessary, top up additive for emissions reduc- tion (AdBlue®/Urea) if equipped, at all stops	x	x	х	x	x	x	х	Х	x	х	х	x	x	х	х	x	x	x
Inspect cooling system hoses and connections for leakage		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Check and top up Engine Coolant*	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Flush and replace Engine Coolant #												Х						

Years:	6 months	1 year	2 years	3 years	4 years	5 years	6 years	7 years	8 years	9 years	10 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years
Kilometers or time passed (whichever occurs first)	5,000	15,000	30,000	45,000	60,000	75,000	90,000	105,000	120,000	135,000	150,000	240,000	165,000	180,000	195,000	210,000	225,000	240,000
Check and top up Brake/Clutch Fluid	х	Х		Х		Х		Х		Х			Х		Х		Х	
Replace Brake/Clutch Fluid			Х		Х		Х		Х		Х			Х		Х		Х
Check and top up Fluid level - Wind Screen Washer	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	х
Inspect Accessory Drive Belt tension		Х	Х	Х	Х	Х		Х	Х	Х			Х	Х	Х	Х		х
Replace Timing Belt Drive Kit **						Х					Х						Х	
Replace Accessory Drive Belt(s) **						Х					Х						Х	
Inspect the Front Brake Pads and Discs, replace if necessary		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	х

Years:	6 months	1 year	2 years	3 years	4 years	5 years	6 years	7 years	8 years	9 years	10 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years
Kilometers or time passed (whichever occurs first)	5,000	15,000	30,000	45,000	60,000	75,000	90,000	105,000	120,000	135,000	150,000	240,000	165,000	180,000	195,000	210,000	225,000	240,000
Inspect Rear Brake Pads and Discs, replace if necessary		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Inspect the Front Suspension, Tie Rod Ends and Boot Seals, replace if necessary	x		х		Х		Х		х		х			х		х		х
Inspect Transmission for any Oil leaks	х		Х		Х		Х		Х		Х			Х		Х		Х
Inspect Transmission Oil level, top up if necessary	х		Х		Х		Х		Х		Х			Х		Х		Х
Inspect the Rear Axle Fluid, top up if necessary	Х		Х		Х		Х		Х		Х			Х		Х		Х
Inspect Transfer Case Oil Level, top up if necessary (if equipped)	x		х		х		х		х		Х			Х		х		х

Years:	6 months	1 year	2 years	3 years	4 years	5 years	6 years	7 years	8 years	9 years	10 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years
Kilometers or time passed (whichever occurs first)	5,000	15,000	30,000	45,000	60,000	75,000	90,000	105,000	120,000	135,000	150,000	240,000	165,000	180,000	195,000	210,000	225,000	240,000
Inspect the CV Joints	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Inspect Exhaust System	Х		Х		Х		Х		Х		Х			Х		Х		Х
Check Underbody Protection, Pipes and Hoses (Exhaust, Fuel, Brakes), Rubber Parts (Boots, Sleeves, Bushes, etc). Oil Leakage and Coolant Leak- age	x	x	x	х	x	х	x	Х	x	x	Х		x	Х	Х	Х	x	x
Inspect all Door Latches for presence of grease, reapply if necessary	х	Х	Х	Х	Х	Х	х	х	х	х	Х		Х	Х	х	Х	Х	х
Check all Lights and other Electrical items for correct operation	x	Х	Х	Х	х	Х	х	Х	х	х	Х		х	Х	х	Х	х	Х

Years:	6 months	1 year	2 years	3 years	4 years	5 years	6 years	7 years	8 years	9 years	10 years	10 years	11 years	12 years	13 years	14 years	15 years	16 years
Kilometers or time passed (whichever occurs first)		15,000	30,000	45,000	60,000	75,000	90,000	105,000	120,000	135,000	150,000	240,000	165,000	180,000	195,000	210,000	225,000	240,000
Check Tire conditions/wear and adjust pressure if required	х	Х	Х	Х	Х	Х	Х	Х	х	Х	х		Х	Х	х	х	Х	Х
Rotate Tires		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х
Check & Adjust Four Wheel Alignment ##	х	Х	Х	Х	Х	Х	Х	Х	х	Х	х		Х	Х	х	Х	Х	Х
Check Engine Control System Operation (Using Electronic Diagnostic Interface)	x	х	х	х	Х	Х	Х	х	х	х	х		х	х	х	х	х	х
Check and top up Battery Demineralised Water	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х

++ For AWD Vehicles Oil Change Frequency is 15,000 km/one year or instrument cluster indication whichever occurs first. Customers should replace Engine Oil within 500 km of first indication in instrument cluster. Refer to the Owner's Manual for more details.

++ Change Engine Oil and Engine Oil Filter at every 10,000 km/one year whichever occurs first if using your vehicle under any of the severe duty conditions: Heavy, Urban, Short Trip.

* Regardless of the distance covered, the air filter should be replaced earlier if operating under dusty conditions.

It is recommended to flush and replace the engine coolant at the interval of 10 years/240,000 km or whichever occurs first.

* Possible refill of the engine coolant may need to be completed using FCA recommended coolant after system integrity confirmations.

** Regardless of the distance covered, timing and accessory belts must be changed every four years for particularly demanding use (cold climates, city driving, long periods of idling) or at least every five years. Under no circumstances should these intervals be exceeded. ## Wheel alignment and wheel balancing on chargeable basis.

 $\mbox{AdBlue}\mbox{\ensuremath{\mathbb{B}}}\xspace$ /Urea top up done during periodic maintenance is on a chargeable basis.

Check and top up battery demineralised water every six months.

Maintenance not required for AGM battery.

Before long journeys, check the following and top up if necessary:

1. Engine oil level

2. Engine coolant fluid level

